

Service Manager

NI Trucks Limited is a commercial vehicle dealership selling a full range of new and pre-owned vans and trucks from its primary site in Mallusk. We have been the sole IVECO distributor in Northern Ireland for the past 35 years. IVECO is an international leader in the development, manufacture and servicing of a vast range of light, medium and heavy commercial vehicles selling more than 150,000 vehicles each year. NI Trucks also repair and maintain several of the province's largest and most prestigious fleets that provide a broad spectrum of all makes of vehicles through its workshops.

We have a vacancy for a Service Manager to manage our workshop operations in Mallusk. We currently employ in excess of 20 technicians working a two shift system and providing 24/7 breakdown cover. The successful candidate will be reporting to the Group Service Manager and will be responsible for all aspects of the Mallusk Service department operation including:

Workshop Management

1. Day to day management of the Service department staff.
2. Ensure the achievement of key targets such as Technician efficiency, productivity and labour sales.
3. Ensure a supportive and motivational workplace environment that creates the conditions conducive to delivering only excellent standards of workmanship by all your team.
4. Leading by example and respect to motivate your team and encourage skills and behaviours associated with the Iveco and NI Trucks brand values.
5. Ensure that the workshop and department are kept clean and tidy at all times and a high level of general housekeeping is observed.

Training & development of staff

Work with HR if required to ensure Technicians, Apprentices and staff receive correct and adequate training to enable them to carry out their roles to the best of their ability, and to encourage their personal development within the Company.

Workplace Health and Safety

Ensure that everyone is working in a healthy and safe environment by managing Health & Safety processes to ensure statutory and company compliance.

Essential Experience/Qualifications required

1. You must have at least three years recent experience as a senior supervisor or manager in a vehicle repair and maintenance workshop.
2. You must be customer focused with the desire to provide consistent high quality workmanship.
3. Have excellent communication skills and the ability to work under pressure and to deadlines
4. Proven ability to manage and motivate a service team.
5. A good knowledge of Health and Safety requirements.
6. Full valid driving licence.

Desirable but not essential Experience

1. Qualified Technician
2. Good technical knowledge of commercial vehicles.
3. Possess IOSH (or equivalent) certification.
4. Experience of the Kerridge/CDK DMS would be advantageous.
5. Driving licence LGV C1 or C2.

Please note:

1. The above list is not exhaustive and may be subject to change. It should be noted that the duties, designation and location of the post may be subject to change to meet the changing needs of the organisation.
2. NI Trucks reserve the right to review the experience and qualifications required depending on the volume of applicants.
3. Core hours of work – 0800 to 1800 Monday to Friday.
4. If you feel up to the challenge and have the relevant experience and ability, we need please email your CV to **jobs@ni-trucks.co.uk** with a covering letter outlining how your experience meets the needs outlined above.
5. Competitive salary depending on ability and experience
6. The closing date for receipt of applications is **Friday 27th August 2021**.